

Seymour Ferguson

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Profile

Motivated, college educated computer professional with a successful 15-year track record within the Information Systems Community. Talent for quickly mastering technology. Tactful and diplomatic with professionals and non-professionals at all levels. Accustomed to handling confidential records. Demonstrated history of producing successful project deployments in a timely manner without cutting corners. Flexible and versatile – able to maintain composure under pressure. Excellent team-building skills with ability and willingness to communicate and teach peers.

Skills Summary

- ◆ Microsoft Operating Systems
- ◆ Linux Operating Systems
- ◆ Microsoft Exchange
- ◆ Microsoft Active Directory
- ◆ Microsoft Group Policy
- ◆ Microsoft Office
- ◆ Firewall Deployment
- ◆ Scripting – PS, VBS, and Batch
- ◆ Virtualization – ESXI, Proxmox, Hyper-V
- ◆ Antivirus Software – Carbon Black Cloud, Symantec, Sophos
- ◆ Disk Imaging
- ◆ Surveillance Camera Deployment
- ◆ Networking – Wi-Fi & Bluetooth
- ◆ VPN – RadioIP, Netmotion, Palo Alto, OpenVPN
- ◆ Smartphone Deployment
- ◆ System Deployment

Professional Experience

CITY OF BOYNTON BEACH – POLICE DEPARTMENT

- ◆ Architect, deploy and manage server infrastructure
- ◆ Architect, deploy and manage the firewall
- ◆ Architect, deploy and manage network infrastructure
- ◆ Performs the duties of the Police Technical Support Manager in his absence

SBF SOLUTIONS, LLC

- ◆ Provide IT security analysis for small to medium business
- ◆ Provide solutions for business continuity and disaster recovery
- ◆ Provide solutions for infrastructure upgrades and replacement plans

CITY OF FORT LAUDERDALE – POLICE DEPARTMENT

- ◆ Manage critical infrastructure systems (access control systems, video management systems and network equipment)
- ◆ Design and implement large scale projects (building technology infrastructure upgrades, city-wide security systems such as security cameras and access control system solutions)
- ◆ Deployment of Axon interview room system
- ◆ Deploy and support IT technology for Real Time Crime Center (RTCC) operations
- ◆ Deploy and support various mobile data systems including fingerprint readers, license plate recognition systems, integrated cellular modems, tablets, GPS communications, alarm systems, security cameras and key management systems
- ◆ Deploy and support mobile surveillance cameras and wireless backhaul for City Special Events
- ◆ Coordinate with outside vendors to test and implement newly available technology solutions
- ◆ Create and deploy scripts for IT process automation.
- ◆ Create and deploy images for end-user workstations using Norton Ghost, Clonezilla and FOG
- ◆ Create and deploy Group Policy for end-users and workstations for software updates and security
- ◆ Create virtual machines to determine effectiveness of systems and for testing purposes
- ◆ Beta test software packages to determine compatibility with current packages that are deployed.
- ◆ Troubleshoot software and hardware conflicts for desktop and mobile computing devices.
- ◆ Create and maintain Microsoft Windows 7 – 10 images for system deployment
- ◆ Troubleshoot Computer Aided Dispatch (CAD) software and related issues for end-users
- ◆ Develop Requests for Proposals (RFP) for Police and Mobile Data Projects
- ◆ Manage budget for both Police IT and Police Mobile IT division
- ◆ Manage support staff and give direction for priority of projects and support
- ◆ Manage Capital Improvement Projects (CIP) for the Police Department in relation to Information Technology

Employment History

CITY OF BOYNTON BEACH – Boynton Beach, FL
Police Systems Engineer, March 2020 to Present

SBF SOLUTIONS, LLC – Pembroke Pines, FL
Owner, 2015 to Present

CITY OF FORT LAUDERDALE – Fort Lauderdale, FL
Police IT Manager, September 2019 to March 2020
Senior Technology Strategist, September 2017 to September 2019
Technology Strategist, March 2013 to September 2017
Technical Support Analyst, August 2012 to March 2013
Technical Support Coordinator, November 2008 to August 2012

MOBILE DATA EXPERTS COMPUTER CONSULTING – Fort Lauderdale, FL
Technology Strategist, 2009 to 2017

UNITED PARCEL SERVICE (UPS) – Hialeah, FL
Industrial Engineer Management Trainee, 2006 to 2008

Education and Certifications

UNIVERSITY OF FLORIDA – Gainesville, FL
Bachelor of Science in Industrial & Systems Engineering, 2006

Certified Public Technology Manager (CPTM) | Florida Department of Law Enforcement (FDLE) Certification | Florida Department of Law Enforcement (FDLE) Local Agency Security Officer (LASO) Certification | Netmotion Certification | Bomgar Representative Certification | Axis Certified Professional | A+ Certification – IT Technician | NIMS Certification – IS200, IS700, IS800 | Fortinet NSE 1 Network Security Associate | Fortinet NSE 2 Network Security Associate | Fortinet NSE 3 Network Security Associate